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For immediate release

ASA/The Delta Connection improving air travel

The president of Atlantic Southeast Airlines/The Delta Connection (ASA) was in Brunswick Feb. 9 to share the airline's progress in improving service between Brunswick and Atlanta.

Speaking to the Brunswick Golden Isles Chamber of Commerce, Bryan LeBrecque, who became president of ASA 16 months ago, said the airline "hadn't lived up to our commitment" to the community during Delta's bankruptcy. But he cited statistics showing the results of his commitment to improving air service.

To improve on-time performance, ASA has hired 442 more airport staff in the past six months and has taken back the equipment maintenance function from Delta. The regional airline has also taken over baggage-handling from Delta and has improved its performance record every month for the past six months. He expects the trend to continue because of increased staff, improved training, and additional equipment.

During inclement weather, Delta determines how many ASA flights should be cut, LeBrecque said. Once that decision has been made, "we determine which of the flights are cancelled," he said. The airline is working to ensure that no one city gets hit too often with weather-related cancellations.

To enhance customers' experience at Hartsfield-Jackson Atlanta International Airport, LeBrecque said ASA is investing \$33 million in the C Concourse where all of its flights are scheduled. Covered jetways are being added for each parking space to protect passengers from the weather, escalators and elevators will replace stairs, and a renovation of the waiting area will offer passengers a double-decker view.

LeBrecque noted that ASA is owned by SkyWest, but as a Delta Connection airline, its fares and schedules are determined by Delta Air Lines.

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MEDIA CONTACT:

Jett or Leslie Lamkin
912.638.9053

jett@lamkincommunications.com

leslie@lamkincommunications.com